

**From:** Melnykovych, Andrew (PSC)  
**To:** ["Carolyn McCannon"](#)  
**Subject:** your comments in case 2018-00358 - Kentucky American Water Co. rates  
**Date:** Friday, February 01, 2019 11:58:00 AM

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Dear Ms. McCannon:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2018-00358](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358).

**RECEIVED**  
**By Kentucky PSC at 2:35 pm, Feb 01, 2019**

Thank you for your interest in this matter.

*Andrew Melnykovych*

Director of Communications  
Kentucky Public Service Commission  
502-782-2564 (direct) or 502-564-3940 (switchboard)  
502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

**From:** Carolyn McCannon [REDACTED]  
**Sent:** Saturday, December 22, 2018 1:16 AM  
**To:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Subject:** Re: Case 2018-00358 - opposing drastic rate increase

Thank you for your response, and yes please.  
Sincerely,  
Carolyn McCannon  
3081 Majestic View Walk, Lexington KY

On Fri, Dec 21, 2018, 2:59 PM Melnykovych, Andrew (PSC)  
<[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)> wrote:

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

*Andrew Melnykovych*

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[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

**From:** Carolyn McCannon [REDACTED]

**Sent:** Saturday, December 08, 2018 1:58 PM

**To:** PSC - Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>

**Subject:** Case 2018-00358 - opposing drastic rate increase

Hello, and thank you for taking the time to read the following.

We recently moved to Lexington from a bigger city and were surprised to see how high the utility bills were, considering cost of living differences. Kentucky American Water is already charging a fairly pricey rate, and I don't want to see that increase by such a high percentage to residential customers.

**We oppose the approval of Kentucky American Water's proposed rate increase request, referred to as case number 2018-00358.**

This proposed rate increase targets the residential class of customers unfairly. All other customer classes only see a 9 to 10% increase. Please help stand in the way of us getting continually milked for money by a private company that is powering this through in order to increase their own profits, just because we now have no other option for water supply.

Thank you,  
Concerned Citizen of Lexington KY

**From:** [Melnykovych, Andrew \(PSC\)](#)  
**To:** [REDACTED]  
**Subject:** your comments in case 2018-00358 - Kentucky American Water Co. rates  
**Date:** Friday, February 01, 2019 11:57:00 AM

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Dear Mr. & Ms. Hoch:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2018-00358](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358).

Thank you for your interest in this matter.

*Andrew Melnykovych*

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[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

**From:** [REDACTED]  
**Sent:** Saturday, December 22, 2018 9:41 AM  
**To:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Subject:** Re: proposed Kentucky American rate increase

Ernst & Laura von Hoch  
200 Woodduck Lane  
Georgetown KY 40324

-----Original Message-----

From: Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
To: [REDACTED]  
Sent: Fri, Dec 21, 2018 3:08 pm  
Subject: RE: proposed Kentucky American rate increase

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your place of residence.

# Andrew Melnykovich

Director of Communications

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[Andrew.Melnykovich@ky.gov](mailto:Andrew.Melnykovich@ky.gov)

**From:** [REDACTED]  
**Sent:** Sunday, December 16, 2018 7:58 AM  
**To:** Melnykovich, Andrew (PSC) <[Andrew.Melnykovich@ky.gov](mailto:Andrew.Melnykovich@ky.gov)>  
**Subject:** proposed Kentucky American rate increase

December 7th, 2018

Kentucky Public Service Commission

To Whom It May Concern,

We received notice of the proposed rate increase by Kentucky-American Water Company in the amount of 22.6% and would like to tender our comments on the matter for consideration by the Kentucky PSC.

First, in reviewing the totality of the proposal, we found that the actual increase as listed in the Average Monthly Bills portion of the notice delineates a 24% increase. In addition, in the paragraph following the statistical charts, Kentucky American also proposes 'additions to its tariffs to include Qualified Infrastructure Program surcharge'. Not only is this amount not quantified as to an amount or percentage, but it is not included in the 24% proposed increase, which will make the increase larger than reported. The statement then goes on to say that these surcharges will be 'updated annually until the next rate case, at which time the investment costs would be incorporated into the base rates and the surcharge reset to zero'. What the statement does not say is if, when the infrastructures charges are 'incorporated into the base rates' will Kentucky American then request a new infrastructure tariff with its next rate hike request?

I would like to take this opportunity to point out that, unlike gas, oil, and other natural resources, which require extensive R & D costs for exploration and discovery of new sources, water has distinct and defined sources which Kentucky American utilizes for its product. Once accessed and developed, these resources are ongoing or 'renewable' to use a catch-phrase frequently seen in the media. Rivers, lakes, and aquifers require no ongoing development or exploration as they are exhausted such as oil reserves because they are constantly renewed.

Too, unlike other natural resources, once the infrastructure for the capture and distribution is in place,

other than upkeep and updating of the harvest and distribution equipment, there is no need for moving such installations such as would be necessary when another resource site is exhausted.

Annual COLA for workers would dictate the need to increase costs to cover the expense of paying workers more in salary and benefits, but I do not recall any articles in the economic pages that indicate the average workers have received a 24+% increase in wages and I have not seen such an increase given to Kentucky American employees either.

So I would put to the PSC the following questions? Why is a 24% increase (plus infrastructure tariff) needed when there is no demonstrable commensurate increase in the acquisition of such goods (R & D), cost of goods (water), services (labor) or cost of distribution (infrastructure)?

Perhaps the PSC should look at, not only the request by Kentucky American, but also the P & L sheet for the firm. If there is a substantial profit accrued, then this is simply a profiteering request rather than a needed increase and I would request that, in the interests of the public welfare, that the PSC politely decline Kentucky American's proposed rate hike.

Sincerely,

Ernst von Hoch & Laura Whiddon

**From:** Melnykovych, Andrew (PSC)  
**To:** ["Guinn Leachman"](#)  
**Subject:** your comments in case 2018-00358 - Kentucky American Water Co. rates  
**Date:** Friday, February 01, 2019 11:55:00 AM

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If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

*Andrew Melnykovych*

Director of Communications  
Kentucky Public Service Commission  
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502-330-5981 (cell)  
[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

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**From:** Guinn Leachman [REDACTED]  
**Sent:** Thursday, January 03, 2019 1:58 PM  
**To:** PSC - Public Information Officer <PSC.Info@ky.gov>  
**Subject:** water rate increase.

Once again Kentucky American water co. wanting to get a rate increase of 22.9 %. It wasn't long since the last increase, I wish you would stop this price increase. You are the public commission, please protect the public. We people on fixed income don't need this. This German co. is just trying to increase their margin. If they are expanding their service area they will be getting more revenue going forward. Please don't side with big business.

Will watch for the outcome

**From:** Melnykovych, Andrew (PSC)  
**To:** [REDACTED]  
**Subject:** your comments in case 2018-00358 - Kentucky American Water Co. rates  
**Date:** Friday, February 01, 2019 11:54:00 AM

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Dear Ms. Pisano:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2018-00358](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358).

Thank you for your interest in this matter.

*Andrew Melnykovych*

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[REDACTED]

[REDACTED]

**From:** Kathleen Pisano <[kentuckyankee@gmail.com](mailto:kentuckyankee@gmail.com)>  
**Sent:** Thursday, January 3, 2019 3:26 PM  
**To:** Tutt, Rosemary (PSC) <[Rosemary.Tutt@ky.gov](mailto:Rosemary.Tutt@ky.gov)>  
**Subject:** Proposed KAWC rate increase

Thank you for providing me with the opportunity to comment on the proposed rate increase of 22.6%. In light of the recently revised federal tax code, corporate tax rates have been reduced from 35% to 21%, a drop of 14%. Nowhere in the limited information supplied to me by KAWC do they explain how they are utilizing this additional income. So that tells me their

proposed increase of 22.6% is really an attempt to gouge taxpayers by over 30%. In many jurisdictions, local government is asking utility companies to justify increases based on this new "income stream", if you will. I have not seen that happen here, but hope to get my local lawmakers involved in doing so.

I strongly object to KAWC attempting to piggyback on the new tax code with this increase. I believe that when a public utility asks for any increase, there should be documentation of such need provided to customers, which has not been done in this case.

Kathleen Pisano  
Lexington KY





**From:** Melnykovych, Andrew (PSC)  
**To:** ["William Miller"](#)  
**Subject:** your comments in case 2018-00358 - Kentucky American Water Co. rates your comments in case 2018-00358 - Kentucky American Water Co. rates  
**Date:** Friday, February 01, 2019 11:56:00 AM

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Dear Mr. Miller:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

For your future reference, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2018-00358](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358).

Thank you for your interest in this matter.

*Andrew Melnykovych*

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[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

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**From:** PSC - Consumer Web Inquiry  
**Sent:** Friday, December 28, 2018 10:49 AM  
**To:** Melnykovych, Andrew (PSC) <Andrew.Melnykovych@ky.gov>  
**Subject:** FW: Kentucky-American Water Company's Rate Increase Application Dated On Or About November 28, 2018

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[REDACTED]

**From:** William Miller [REDACTED]

**Sent:** Thursday, December 27, 2018 4:17 PM

**To:** EEC PSC IT [REDACTED]

**Subject:** Kentucky-American Water Company's Rate Increase Application Dated On Or About November 28, 2018

I would like to file my protest AGAINST subject application by Kentucky - American Water Company's request for a rate increase. Far too often utility companies who have a monopoly on the services they provide constantly want to raise their service rates for no other reason than to enrich themselves. That is obviously the case here. My plea to PSC is to deny this latest request by Kentucky -American Water Company to increase the rates on water it supplies the citizens of Kentucky. Thank you, W.R. Miller, a resident of Lexington, KY.



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**From:** Melnykovych, Andrew (PSC)  
**To:** ["Steve Stogner"](#)  
**Subject:** your comments in case 2018-00358 - Kentucky American Water Co. rates  
**Date:** Friday, February 01, 2019 11:59:00 AM

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Dear Mr. Stogner:

Thank you for your comments on the application of the Kentucky American Water Co. for a rate adjustment.

Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration.

As you noted, the case number in this matter is 2018-00358. It would be helpful if you would please refer to it in any further correspondence.

The documents in this case are available at [http://psc.ky.gov/PSC\\_WebNet/ViewCaseFilings.aspx?case=2018-00358](http://psc.ky.gov/PSC_WebNet/ViewCaseFilings.aspx?case=2018-00358).

Thank you for your interest in this matter.

*Andrew Melnykovych*

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[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)

---

**From:** Steve Stogner [REDACTED]  
**Sent:** Friday, December 21, 2018 3:24 PM  
**To:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Subject:** Re: Comment on case # 2018-00358

Steve Stogner  
Lexington, KY

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**From:** Melnykovych, Andrew (PSC) <[Andrew.Melnykovych@ky.gov](mailto:Andrew.Melnykovych@ky.gov)>  
**Sent:** Friday, December 21, 2018 3:09 PM  
**To:** Steve Stogner  
**Subject:** RE: Comment on case # 2018-00358

If you wish to have your comments placed into the case file, please REPLY TO THIS E-MAIL and provide your full name and place of residence.

*Andrew Melnykovich*

Director of Communications

Kentucky Public Service Commission

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502-330-5981 (cell)

[Andrew.Melnykovich@ky.gov](mailto:Andrew.Melnykovich@ky.gov)

---

**From:** Steve Stogner [REDACTED]

**Sent:** Tuesday, December 18, 2018 3:09 PM

**To:** PSC - Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>

**Subject:** Comment on case # 2018-00358

A 24% increase is wildly excessive in an environment of 2-3% inflation and should be denied. Kentucky-American calls it an investment, but that's what they called previous rate increases, too. Investments should provide a positive real return to its investors, and if they are now requesting a 24% increase after previous investments, then that is an indication that they are not making good investments. Why should residents be forced into making more of these investments if the result is larger rate hikes in the future?

\*Andrea C Brown  
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Managing Attorney  
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